

# Rrrango Setup Guide

*This documentation was developed by, and is property of Bind Lda, Portugal.*

*As with any software product that constantly evolves, our themes are in constant evolution. If you can't find an answer to your questions by reading this manual, please contact us directly. See how in section Customer Support. We'll be glad to assist you!*

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# Theme Details

Theme name: Rrrango (based on Rrrango)

Platform: DNN5

Date generated: 2014-9-10 17h48m

Customer email: mail@bind.pt

# Installation

## Files available for download

Your custom theme includes the following files:

Rrrango.DNN5.zip

*This is the installation file*

Rrrango.DNN5.SetupGuide.pdf

*Current documentation file*

Rrrango.DNN5.DemoContent.zip

*This is demo content file*

## Before Installing

Prior to installing your theme, confirm you have js, ashx, dll, ttf, otf, eot and woff as allowed file extensions.

Go to: Host » **Host settings** » Advanced settings » Other settings » **File upload extensions**

If these extensions aren't in the list, add them separated by commas. Update.

You also need to ensure the usage of the correct doctype. Go to Host » **Host Settings** » Host Details and select: **Fallback Skin Doctype – XHTML 1.0 Transactional** Update.

## Installing the theme

We strongly recommend the use of stable DNN versions.

Your installation file is **Rrrango.DNN5.zip**

1. Login to your DNN site using a host account
2. For **Portal level install** (available to this portal only) go to Admin » Extensions
3. For **Host level install** (available to all portals in DNN) go to Host » Extensions
4. From the menu inside the page select "Install Extension Wizard"
5. "Browse" your computer to select the appropriate theme to install (Rrrango.DNN5.zip)
6. Click "Next", and follow all steps until installation is completed
7. Check if installation was successful. You're done!

## Applying the theme

1. To apply the theme to your entire website, go to page Admin » Site Settings
2. On the "appearance" section you can define the default portal theme and container, as well as the admin theme and container

3. Theme can also be applied to a specific page or container.

## Trial themes

For more information on downloading trial themes, please read our knowledge base article:

<http://support.bind.pt/entries/22356848-how-can-i-request-a-trial-theme>

## CSS Compression

This theme is delivered with **compressed CSS files**, for **performance improvement reasons** (making websites load a lot faster).

Next to each **skin.css** file you will find a **skin.uncompressed.css** file. In case you need to edit your CSS, or if you just don't want it compressed, you can rename it and use it, instead of the compressed version.

This theme includes several other CSS files (for containers mainly). Uncompressed versions will be sent upon request.

## Troubleshooting

Our themes are extensively tested. Nevertheless, as with any software product, occasional issues may occur. Here we list the solution for some common ones.

[Set left vertical menu to display top menu's child pages](#)

[Rotating banner is not displaying in DNN5](#)

[Adding custom flags in language area](#)

[Content overflows my page's width](#)

[Web fonts are not being rendered](#)

[I still didn't receive my custom theme, what should I do?](#)

[How do I get an update for my theme?](#)

[How do I add Demo Content to DNN theme?](#)

For other troubleshooting topics visit our Knowledge Base at <http://support.bind.pt>

# Customer support

BindTuning is proud to deliver excellent support service to its customers. You can access support in multiple ways, described below.

## Standard support

### BindTuning Knowledge Base

Our knowledge base is an excellent resource when you need support. Access our team's articles with solutions to common questions or to issues previously encountered by others. Suggest further enhancements to our products by posting your ideas, or vote on other users ideas.

Please note that our knowledge base is a resource for search and community sharing. Other options are available for urgent support.

To access the forum please visit <http://support.bindtuning.com/forums>

### BindTuning Helpdesk

You can also choose to post your questions and suggestions directly to our support team, through our helpdesk system.

Your question will be reviewed and forwarded to the proper department.

Always remember to mention your invoiceID when submitting a new support ticket. You should receive an answer in less than 24 hours.

To access the forum please visit <http://support.bindtuning.com/tickets/new>

## Premium Support

- Theme installation / upgrade
- Manual theme adjustments and customization
- Further changes to themes
- Premium support is required beyond 60 days after purchase

For further information on Premium Support please visit [www.bindtuning.com](http://www.bindtuning.com) or email us at [support@bindtuning.com](mailto:support@bindtuning.com).