Installations Instructions, Setup Guide

Terra Setup Guide

This documentation was developed by, and is property of Bind Lda, Portugal.

As with any software product that constantly evolves, our themes are in constant evolution. If you can't find an answer to your questions by reading this manual, please contact us directly. See how in section Customer Support. We'll be glad to assist you!

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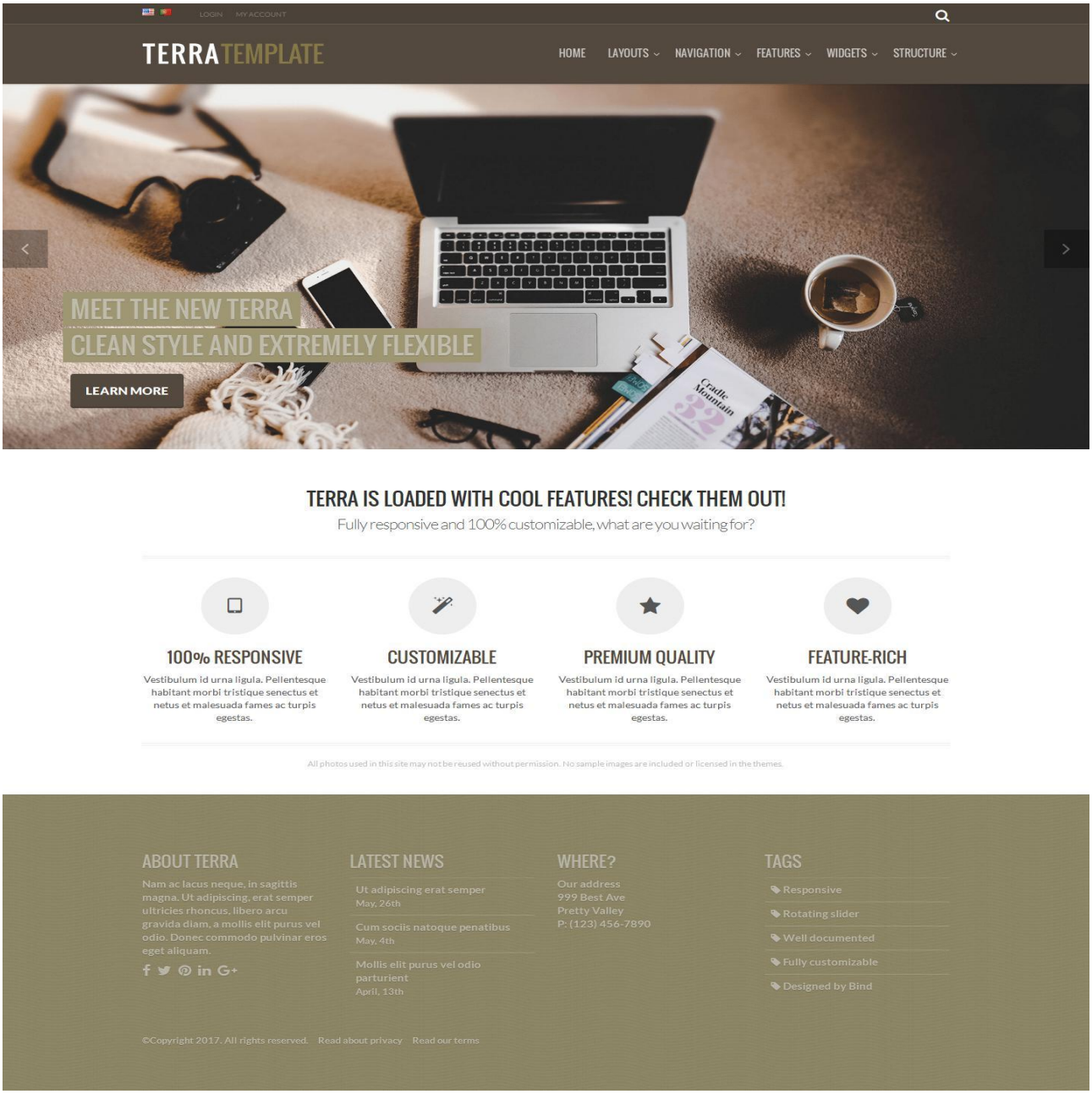
Theme Details



Theme name	Terra *(based on Terra)*
Platform	HTML5
Date generated	2017-26-11 17h0m
Customer email	mail@bind.pt

Installation

Files available for download

Your custom theme includes the following files:

Terra.HTML5.zip	*This is the installation file*
Terra.HTML5.SetupGuide.pdf	*Current documentation file*

Extracting the .zip file will provide access to all theme resources, namely base HTML structure, CSS, js and image files.

Trial themes

For more information on downloading trial themes, please read our knowledge base article:

http://support.bind.pt/entries/22356848-how-can-i-request-a-trial-theme

CSS Compression

This theme is delivered with **compressed CSS files**, for **performance improvement reasons** (making websites load a lot faster).

Next to each **skin.css** file you will find a **skin.uncompressed.css** file. In case you need to edit your CSS, or if you just don't want it compressed, you can rename it and use it, instead of the compressed version.

This theme includes several other CSS files (for containers mainly). Uncompressed versions will be sent upon request.

Troubleshooting

For other troubleshooting topics visit our Knowledge Base at http://support.bind.pt

Customer support

BIND is proud to deliver excellent support service to its customers. You can access support in multiple ways, described below.

Standard support

Bind Tuning Knowledge Base

Our knowledge base is an excellent resource when you need support. Access our team's articles with solutions to common questions or to issues previously encountered by others. Suggest further enhancements to our products by posting your ideas, or vote on other users ideas.

Please note that our knowledge base is a resource for search and community sharing. Other options are available for urgent support.

To access the forum please visit http://support.bind.pt/forums

Bind Tuning Helpdesk

You can also choose to post your questions and suggestions directly to our support team, through our helpdesk system.

Your question will be reviewed and forwarded to the proper department.

Always remember to mention your invoiceID when submitting a new support ticket. You should receive an answer in less than 24 hours.

To access the forum please visit http://support.bind.pt/tickets/new

Premium Support

- Theme installation / upgrade
- Manual theme adjustments and customization
- Further changes to themes
- Premium support is required beyond 60 days after purchase

For further information on Premium Support please visit www.bind.pt or email us at mail@bind.pt.